

Colossal Power, Epic Warranty



Stunning sound needs a strong foundation.

Whether you're an artist, producer, live sound engineer or systems integrator, you rely on Crown amplifiers to deliver clean, stable power every day.

- We back our award-winning products with some of the best guarantees in the business.
- When you purchase any Crown product, we'll extend your warranty to six years—for free.
- 1-year extension on our 5-year warranties
- 3-year extension on our 3-year warranties
- 5-year extension on our 1-year warranties

Now you can enjoy unprecedented power, performance—and even greater peace of mind. At Crown, that's how we (rock and) roll.

For more information, visit: www.crownaudio.com/warranty.

Crown 6 Year Warranty - FAQ

What products are covered by this promotion?

The extended warranty promotion applies to all new sales of Crown-branded products purchased from a Harman Professional authorized dealer.

What is the promotional time period?

The extended warranty applies to new Crown product purchases between January 1, 2020 and December 21, 2021. The promotion is retroactively applicable to purchases starting January 1, 2020.

How are the warranty periods changing?

While the base Crown warranty will remain the same, extended warranty periods are being applied as follows:

- 5 Crown products with a 5-year warranty receive a 1-year warranty extension for a 6-year total.
- 5 Crown products with a 3-year warranty receive a 3-year warranty extension for a 6-year total.
- 5 Crown products with a 1-year warranty receive a 5-year warranty extension for a 6-year total

How is the extended warranty being applied?

Warranty extensions are being applied to serial numbers of Crown products shipped by Harman Professional in 2020 and 2021. End customers will gain this benefit for any new product purchases made during the promotional period.

Does this promotion apply to all Harman Professional amplifiers?

This promotion specifically applies to Crown-branded products where Crown is the primary brand under which the unit is sold.

Does this promotion apply to Parts or B-stock refurbished items?

No, this promotion applies exclusively to sales of new finished goods. Other categories of products will remain covered by any existing, applicable policies/warranty.

How can I be assured of warranty service?

End customers should retain a copy of their original, dated bill of sale from a Harman Professional authorized dealer in the event such verification is required by Harman Professional to perform warranty service in the future.

